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## QUEST 3rd Newsletter December 2020

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### About QUEST



The [QUEST](#) project, funded by the Horizon 2020 Programme, aims to **foster investments in sustainable and energy efficient buildings** by integrating **quality management** methodology through the building life cycle. The QUEST methodology exploits the potential of quality management to **de-risk financial investments** in the sustainability and energy efficiency of buildings.

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As a reminder, here is the QUEST Project in a nutshell.



[Learn more about our partners.](#)

## QUEST NEWS

### Online Predictive Tool for Quality Management Services for buildings ready for testing!

In order for the EU to decarbonize its building stock by 2050, quality management of buildings is essentially needed in order to ensure that the construction and renovation works are done sustainably and cost-effective. Badly managed building projects can easily suffer from an additional 10 to 20% in operational expenditures and other short comings. This is the cause for a great deal of insecurity regarding investments into building projects. The million-euro-questions for investors, owners and asset managers now are: Which improvement investments are truly sustainable and economically worthwhile? And how to ensure that buildings actually perform as intended?

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financial impact of investments in technical quality management services. Users enter a small set of data related to the buildings value and perceived risks. Based on this data the tool will predict the added financial value of investments into Quality Management Services. In the current version, QUEST provides information on the most important Quality Management Services: Certified Technical Monitoring, Building Commissioning and Green Building Certification.



The project consortium is currently in the process of applying the QUEST tool to pilot projects to gather empirical data which is continuously used to further fine-tune the QUEST tool and make even more precise predictions on the added value of sustainable investments.

QUEST is open for additional pilot projects. For more information contact Dr. Stefan Plesser – [plesser@synavision.de](mailto:plesser@synavision.de)

## QUEST EVENTS

### QUEST presentation at Sustainable Places 2020 was a huge success!

The QUEST project was presented at [Sustainable Places 2020](#), which went digital this year. The workshop “De-risking Energy Efficiency Investments” took place on 28 October 2020 and was held together with the other H2020 project [EEInvest](#) and [Triple-A](#). Stefan Plesser ([synavision GmbH](#)) explained that the long-term evolution of the European building stock by 2050 and the need for decarbonisation, are dependent on the right application of innovative technologies. This requires heavy investments at a large-scale but so far these investments often perform at a suboptimal level which in turn can cause a performance gap of 20% and more in buildings. “We only have one shot per building, so we have to choose the right measures and get them done right!” Dr. Plesser said. The QUEST project supports this decisive decision-making process.



Sergio Olivero ([Links Foundation](#) – [PoliTO](#)) gave more information on ENERGHEIA, a smart retrofitting project of 150 multi-family buildings by 2023. The QUEST methodology will be applied for a post-evaluation to assess the impact of Quality Management Services and gather more financial and technical data to further improve the methodology.

[Take a look at the QUEST - Sustainable Places 2020 presentation here!](#)

### QUEST at the AMICE Biennial Congress in Spring 2021!

Consortium partner [AMICE](#) – Association of Mutual Insurers and Insurance Cooperatives in Europe – is organizing its Biennial Congress in Spring 2021. This year the Biennial Congress will be a 2-day event which will go fully digital for the first time. In the past the physical events have always been an excellent opportunity for European cooperative and mutual insurers to engage with EU-policymakers and learn from each other. In 2021 the event will again be filled with workshops and presentations for a wide variety of stakeholders to engage with each other.

QUEST will be engaging there with financial stakeholders during a workshop, where the consortium will explain how the

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## PARTNERSHIPS

Seven H2020 projects partner up to advise policymakers on energy transition investments



**U-CERT**  
User-Centred Energy Performance  
Assessment and Certification



**ambience**



**QUEST**



**TRIPLE-A**



**LAUNCH**



**sensei**

QUEST partnered up with 6 other H2020 project - Triple-A, LAUNCH, AmBIENCE, NOVICE, SENSEI and U-CERT – to write a recommendation letter to steer policymakers towards an action plan for public and private investments in climate-friendly technologies and business models. The recommendations were drafted based on the projects' finding and objectives, investigating ways to enable the mass adoption of energy efficiency measures and smart technologies supporting the uptake of more renewable energy sources.

[Read more about the recommendation letter here.](#)

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